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# **About Camp Hope**

## Who we are

Camp Hope is a multi-faceted facility dedicated to serving volunteer groups that come to New Orleans. Through partnering with other local organizations dedicated to serving the city, we are collectively working towards bettering our communities and continuing restoration.

Camp Hope's mission is to serve the volunteers dedicated to serving the communities of Greater New Orleans. We exist to provide for the Greater New Orleans Area through supporting the hundreds of volunteers that come to serve in our communities.

# What we do

Camp Hope is a volunteer housing facility. We have converted a school building for the use of volunteer groups to use as a home base while they serve around New Orleans. In addition to a place to sleep, we have bathrooms, showers, recreation areas, meeting spaces, and we provide 3 meals a day on weekdays!

# Where we are

### 1914 Aycock St. Arabi, LA

Located in Arabi, LA, we are just outside of New Orleans proper, but only 15 mins away from the French Quarter. The city and surrounding areas are easily accessible.



We are close to both the Hospital and Walmart, as well as other grocery stores and a coffee shop!

There is also a bike / running trail along the canal.

# **Facility**

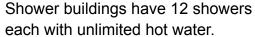


Camp Hope is a re-imagined school building. Downstairs is the cafeteria and stage. There are lots of areas to have a meeting, play games, or just relax!

We have indoor games like ping pong and foosball, as well as board games.



Upstairs are Bunk Rooms. Each room has 32 beds, and we can house up to 250 people.

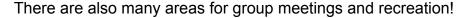






Guys and Girls bunk rooms are separated by the hallway upstairs. Each room is separated by a curtain.

The Quarantine room is separated in case anyone becomes ill. If we are at max capacity this room becomes overflow and a new quarantine room will be created downstairs.









All meeting spaces are first-come first-serve. There is also a basketball court, volleyball court, large open field, and a collection of indoor and outdoor games!

**Security**: We have security cameras at every entrance. All doors and gates into the facility are locked from 10pm-5am.

# Meals

We provide hot breakfast, packed lunch, and homemade dinner every weekday. No food will be provided on weekends or major holidays.

Vegetarian meals are available upon request! Please let us know of any major food allergies.

Below is a breakdown of our typical meal schedule, **subject to change**. Our staff will post the final meal schedule in the cafeteria during your stay with us.

## Lunches:

Sandwiches - deli meat & cheese \*or\* PB&J Fruit - apple or orange Chips - variety, depends on supplies

## Hot Meals Schedule:

## Monday

Breakfast - Muffins, eggs, sausage, fruit Dinner - Italian Night Tortellini, broccoli, bread, salad (all vegetarian)

#### Tuesday

Breakfast - Hashbrowns, eggs, sausage, fruit Dinner - Cajun Night Jambalaya (Dairy free, Gluten free) Red Beans and Rice (Vegetarian, Gluten free, & Dairy free) Cole Slaw (vegetarian, gluten free?) Corn bread (vegetarian)

### Wednesday

Breakfast - Biscuits & Gravy, eggs, sausage, fruit Dinner - American Night Hamburgers & Hot dogs French fries Salad (Vegetarian, Dairy free, gluten free) -Will provide vegetarian option on request

### Thursday

Breakfast - Stuffed Croissants, eggs, sausage, fruit

Dinner - Asian Night
Pineapple Ginger Chicken (dairy free)
Yellow Rice (Vegetarian, dairy free, gluten free)
Salad (Vegetarian, Dairy free, gluten free)

# Friday

Breakfast - Burritos (Eggs, cheese, hash browns, sausage) - vegetarian or dairy free on request Dinner - Pizza Night!

Make your own pizza - toppings by choice so can be vegetarian or dairy free. Gluten free pizza can be provided on request for an individual or toppings can be added to the salad. Salad (Vegetarian, Dairy free, gluten free)

# **Partners**

Looking for organizations to serve with? There are many MANY organizations in the Greater New Orleans Area that are doing great work for the city. Here are a few that we partner with on a regular basis:

CrossRoads Missions New Orleans - will plan every aspect of your trip, including project, devotional time, and evening activities!

Lowernine.org - construction projects aimed at helping homeowners in the lower ninth

Habitat for Humanity - construction

SBP - construction focused on helping homeowners recover from natural disasters

New Orleans Mission - homeless shelter focused on outreach and recovery

Giving Hope Food Bank - focused on food insecurity

Capstone Community Gardens - urban gardening in the Lower Ninth

Common Ground Relief - environmental outreach and education, wetlands restoration, and operates a food pantry from our headquarters in the Lower 9th Ward

Coalition to Restore Coastal Louisiana - environmental group focused on restoring Louisiana's coastline

# Free Time

New Orleans is a unique city with a variety of activities to explore. To help you navigate the many options, here are a couple suggestions that we enjoy.

# **Explore the French Quarter**

The French Quarter is full of shops, restaurants, and beautiful architecture and history to experience. Find souvenirs in the French Market, tour St. Louis Cathedral, and watch performance artists in Jackson Square.

Here is a map to start off your walking exploration of the French Quarter.

# Swamp Tours

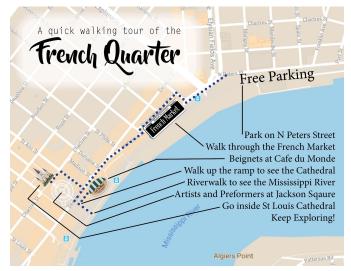
A swamp tour is a great way to experience the wildlife and nature of the region. There are many different tour companies in New Orleans that cater to different experiences. Close-up encounters with wildlife – go with Cajun Encounters. Riding an airboat through the swamp – Airboat Adventures. You can even paddle the swamp yourself through Kayak Swamp Tours!

# HIstory

TEP Center - civil rights Lower 9th Living Museum Whitney Plantation National WWII Museum

#### Culture

Mardi Gras World Southern Food and Beverage Museum Backstreet Cultural Museum New Orleans Jazz Museum



#### Free or Cheap

City Park and/or Audubon Park Street Cars - \$3 all day pass

Ask a local where their favorite Snowball stand is!

Listen to Jazz on Frenchman street or from street performers in the Quarter Watch the sunset over Lake Pontchartrain

Chalmette Battlefield - small museum, historic home, and a popular running track!

Have something specific your group wants to do? We'll do our best to help you find a great way to experience our city!

# Rules

- Meeting areas are on a first come, first serve basis
- Dress modestly! Shorts should have a 4-inch inseam, no spaghetti straps or low-cut tops
- Meals only served on weekdays
- Breakfast 6:30am-7:30am, pack lunch after breakfast, Dinner 6pm-7pm
- Only staff in the kitchen, unless on dish chores. No cooking for yourself.
- Lights out / quiet house 10pm-6am
- Doors lock at 10pm
- Lockers available downstairs to store valuables and food
- No food upstairs!
- No alcohol, drugs or weapons on the premises at any time
- No intoxication on site
- No smoking in the building-designated smoking areas are outside
- No sexual activity
- No pets, with the exception of registered service animals
- Be respectful and considerate of others and all Camp Hope property.

# **Policies**

#### **Accommodations**

-Community Areas Groups are to park vehicles in the Camp Hope parking lot and enter/exit building through the gate entrance. We have several different spaces available for group meetings including our dining room, upstairs meeting room, indoor stage, and outdoor benches. These areas are on a first come, first served basis. Groups are welcome to use our outdoor areas for games, sports, and fun.

#### **Dress Code**

Dress modestly. Shorts must not be shorter than four inches above the knee. Tank tops must have a 2in strap. Spaghetti strap and low-cut tank tops are not allowed. If the definition of appropriate or modest differs from that of Camp Hope, he or she will be asked to change.

#### Meal times/Kitchen

Only staff and volunteers with permission are allowed in the kitchen.

No cooking on your own.

Camp Hope provides 3 meals Monday-Friday.

Regular breakfast: 6:30am-7:30am

Pack lunch (during breakfast)

Regular dinner: 6pm-7pm

Camp Hope Staff will notify you of any changes to this schedule.

#### **Dorms**

No guys in the gals' dorm or gals in the guys' dorms

No work boots upstairs

Wear shoes at all times

No moving beds

Leave curtains closed-they help tremendously to regulate temperature in the dorm rooms.

No heat producing devices upstairs (i.e., hair dryers, curlers). These are to be used downstairs by the restrooms

Hang up wet towels

No food or drink upstairs

Lights out/Quiet hours from 10pm-6am (cell phones & laptops must be used in community areas during this time period)

#### Bathrooms/Showers

Showers are locked from 10pm-6am

Go to and from showers fully dressed-not in towels

No flushing paper towels or feminine products down the toilets-our sewers are old.

## **Accidents/Emergencies/Valuables**

If a volunteer becomes ill, immediately inform Staff so proper quarantine and cleaning can take place

Call 911 in case of an emergency and then call the staff member on site. (You will be given this number by the end of orientation)

In the event of personal injury or property damage, please contact us to complete an accident report.

We are not responsible for lost or stolen items.

If you bring valuables, we have lockers available downstairs. You may bring a lock to keep your items safe.

We strongly recommend NOT bringing any valuables to the worksite. Money for the day should be kept on your person. Things left in the vehicles should be put under the seats.

### **Zero Tolerance Rules**

No alcohol, drugs or weapons on the premises at any time

No intoxication on site

No smoking in the building-designated smoking areas are outside

No sexual activity

No pets, with the exception of registered service animals

Be respectful and considerate of others and all Camp Hope property.

#### Curfew

Quiet hours in dorms-10pm-6am

Quiet hours outside-8pm-6am

After 10pm minors must have a leader with them downstairs

Doors are locked at 10pm

### **Camp Chores**

Each group is expected to participate in "Camp Chores." Groups rotate each day by serving each other through completing the Camp Chores on their assigned day(s). Responsibilities include kitchen/dining room clean up, sweeping, mopping, vacuuming, trash removal, and bathroom/shower clean up. A Camp Hope staff person will assign duties and facilitate each group's chores for the day. Camp Chores are not considered Camp Hope projects and no group will be charged an additional cost for them. Regarding Check-out, each group is responsible for room clean-up on their day of departure. A Check-out Checklist will be given to Individual/Group Leader. GROUPS LEAVING WITHOUT DOING THE CHECKOUT CHECKLIST ARE AWARE THEY WILL BE CHARGED AN ADDITIONAL FEE

#### **Liabilities & Logistics**

I acknowledge that our group has our own Certificate of Liability Insurance.

A signed Waiver and Release Form is required by ALL Participants. Anyone under 18 years of age needs to have their parent or guardian sign this form as well. These forms

can be found on our website. https://www.camphopenola.com/liability-waiver Changes/Cancellations

Any changes needing to be made regarding dates of stay or group size need to be made in writing via email.

Final number of participants is due two weeks prior to arrival.

Notice of cancellation must be made in writing and submitted to the office of Camp Hope at least (30) days prior to the date of arrival via email.

Refunds will not be issued 2 weeks before your trip. You may reschedule for the next year. This includes natural disasters and/or personal cancellations

Camp Hope/CrossRoads reserves the right to cancel the event if any of the payments, deposits, or insurance specified in this Agreement are not received by the dates set forth.

### **Hurricane Evacuation**

In the event of an incoming hurricane of Category 2 or greater, all groups will be asked to evacuate. Staff will keep informed of storm patterns and inform trip leaders once evacuation is warranted.

# **Dispute Resolution**

Any dispute regarding or arising under this Agreement will be subject to and resolved in accordance with the laws of the State of Louisiana.

#### Arrival

Please let us know when you plan on checking in at Camp Hope, and make every effort to check in prior to 7pm. Shortly after arrival we will give you a brief orientation to make sure everyone is clear on the rules, expectations, and logistics for the duration of your stay. We ask that groups contact us 60 minutes before arrival. (865)405-7397